

FOR YOUR INFORMATION

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Issue 12-34 (REV)

Date: 08/20/2012

REFERRAL TO THE DEAF SERVICES UNITS

The release of this FYI cancels FYI 09-52, Deaf Services Unit Intake Criteria, dated 10/07/09.

Staff members are to contact the Deaf Services Units **IMMEDIATELY** at the time of first contact with a person who identifies themselves and/or a family member as Deaf/Hard of Hearing.

The Deaf Services Units have staff able to conduct comprehensive and culturally sensitive assessments of cases involving Deaf/Hard of Hearing families.

The Deaf Services Unit Supervisor will assign a Deaf Services Unit CSW to respond to conduct an assessment in the language/communication preference of the Deaf/Hard of Hearing person and/or family member.

THE AMERICANS WITH DISABILITIES ACT REQUIRES THAT ALL PERSONS WHO ARE DEAF/HARD OF HEARING MUST RECEIVE SERVICES IN THEIR OWN COMMUNICATION/LANGUAGE PREFERENCE (I.E. ASL-AMERICAN SIGN LANGUAGE, LIP READING, OR OTHER NON-VERBAL FORM OF COMMUNICATION).

Deaf Services Unit- 900 Corporate Center Drive, Monterey Park 91754

(213) 987-0282 (voice)

Brenda Orellana, SCSW (213) 987-0283 (voice) Veronica Betancourt-Perez, ARA (213)987-0233



If you have any questions regarding this release please e-mail your question to:

Policy@dcfs.lacounty.gov

Clerical Handbook: <http://lacdcfs.org/Policy/Hndbook%20Clerical/Default.htm>

Eligibility Handbook: <http://lacdcfs.org/Policy/Hndbook%20FCE/TableofContents.htm>

Child Welfare Services Handbook: <http://lacdcfs.org/Policy/Hndbook%20CWS/default.htm>

FYI's: <http://lacdcfs.org/Policy/FYI/TOCFYI.htm>