

FOR YOUR INFORMATION

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Issue 18-19

Date: 05/09/18

SUPPORTING RESOURCE FAMILIES

As a result of the implementation of the Resource Family Approval process (RFA) on January 1, 2017 all approved and converted resource families will be assigned a Caregiver Monitoring and Support CMS CSW to help retain the home as a placement resource and to maintain the quality of the home under the new RFA guidelines. The primary focus of the Support CMS CSW is on the caregiver. This is the first time a family will have a dedicated Support CMS CSW to address caregiver-related needs.

The responsibilities of the Support CSW include, but are not limited to:

- Needs based linking of relatives and NREFM families to Relative Support Services (RSS) Community Based Organizations (CBO's)
- Completing the annual RFA update
- Completing the steps necessary to convert existing caregivers to Resource Family Homes
- Monitoring corrective actions
- Supporting the family to comply with on-going training requirements
- Guiding the family through the child welfare system including possible allegations of abuse
- Addressing new people in the home and capacity issues
- Coordinating and teaming with the various Continuing Services CSWs
- Completing additional visits to the home as needed to assess the services needs of the resource family.

Relative Support Services

DCFS has contracted for Relative Support Services (RSS) with eleven Community-Based Organizations (CBOs) covering all SPAs that will help provide support for relative and non-related extended family member (NREFM) caregivers. The RSS CBOs provide supportive services such as in-kind goods, monetary and other supports to help relative and NREFM caregivers better meet the needs of the children placed in their care.

The RSS CBOs are responsible for developing a network of services and support for caregivers in their catchment areas. The RSS CBOs also provide help for relative and NREFM caregivers who are not part of DCFS, by helping to prevent entry or re-entry into the child protection system. Please see the attached list of CBOs. Continuing Services CSWs may refer the family to the CBO or the family may contact the CBO directly. For any questions or problems, CSWs may contact the Kinship Center at (626) 430-3200.



If you have any questions regarding this release please e-mail your question to:

policy@dcfs.lacounty.gov

Kinship Resource Center

DCFS operates the Kinship Resource Center (Kinship Center) which provides information and referrals to relative caregivers. Kinship Center staff are responsible to ensure that families have their Kin-GAP funds renewed and increased as needed. Kinship Center managers are responsible for managing the RSS CBO contracts to ensure relatives and NREFMs are getting the services they need. Call (626) 430-3200 to be connected to the Kinship Center.

Respite Care

DCFS has updated the existing **Respite Care** program. It is being piloted in the four (4) immersion offices: Pasadena, Belvedere, Compton and Van Nuys, and will be expanding to other offices. Currently, per state regulations, respite care is allowed for up-to 72 hours. The new program identifies a list of approved respite caregivers and increased the payment for respite care from \$3.00 to \$10.00 per hour, per child. For more information on Respite Care call (626) 430-3200.

WarmLine

DCFS recently established an after-hours WarmLine at (877) 323-7165 that provides support and referrals for all resource families. The WarmLine is available from 2:00 pm to 11:30 pm on weekdays and from 8:00 am to 11:30 pm on Saturdays and Sundays.

Resource Family Approval Toolkit

The Alliance for Children's Rights and a wide range of state and local partners have developed the [Resource Family Approval Toolkit](#). The purpose of this toolkit is to help walk caregivers through the Resource Family Approval process. The toolkit is intended to provide Resource Family applicants access to easy-to-understand information, sample forms, and other resources to guide them through the approval process.

FosterLAKids.org

[FosterLAKids.org](#) is the new DCFS website for Resource Families. This site contains information to assist Resource Families both during the approval process and post-approval during the provision of care to DCFS supervised children in placement.



If you have any questions regarding this release please e-mail your question to:

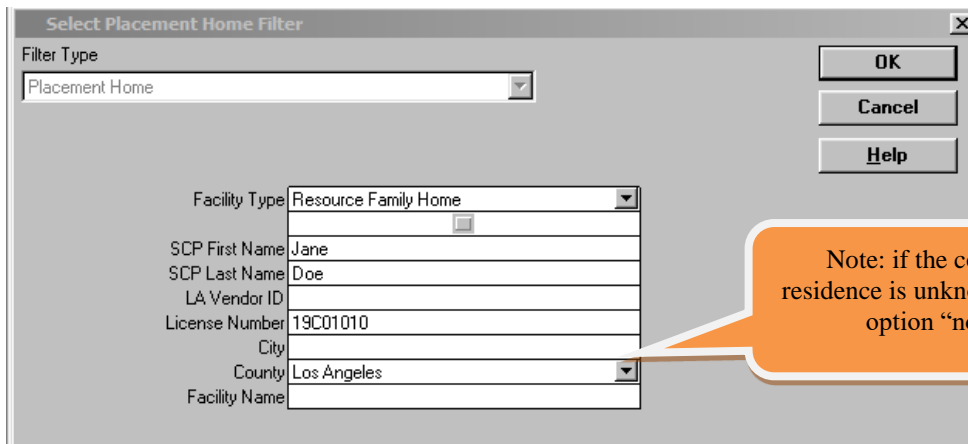
policy@dcfs.lacounty.gov

How to find the Resource Family CSW in CWS/CMS

Open Resource Management, click the Red button and then click on the first house

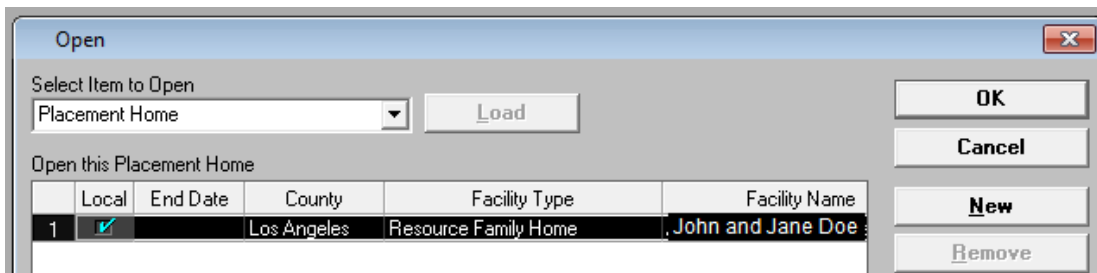


In the "Facility Type" drop down menu, select "Resource Family Home" and enter either the family name or the RFA number and click OK



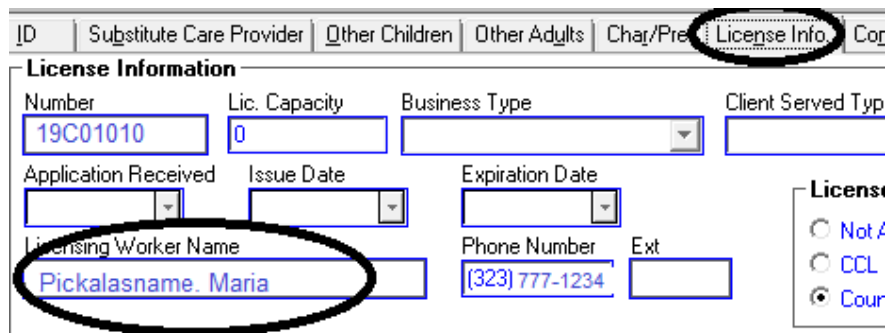
Note: if the county of residence is unknown, choose option "none"

Once the family comes up, click OK



| | Local | End Date | County | Facility Type | Facility Name |
|---|-------------------------------------|----------|-------------|----------------------|-------------------|
| 1 | <input checked="" type="checkbox"/> | | Los Angeles | Resource Family Home | John and Jane Doe |

To find the RFA (Resource Family Approval), CMS (Caregiver Monitoring and Support), or MMS (Matching Monitoring and Support) CSW, go to the "License Info" tab. The name shown for "Licensing Worker" is the RFA, CMS or MMS CSW



License Information

Number: 19C01010 Lic. Capacity: 0 Business Type: [dropdown] Client Served Typ: [dropdown]

Application Received: [dropdown] Issue Date: [dropdown] Expiration Date: [dropdown]

Licensing Worker Name: **Pickalasename. Maria** Phone Number: (323) 777-1234 Ext: [input]

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- CCL
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Los Angeles Relative Support Services Providers (RSS) Contracted Agencies

Website: dr:fs.co.la.ca.us/kinshippublic/default.htm

| SPA - RSS Agency | Address and Referral Number | Zip Code Service Area |
|--|---|---|
| SPA 1 Antelope Valley Partners For Health | 44226 10th St West, Lancaster, CA 93534 (661) 842-4719 Ext. 142 | 93243, 93623, 93634, 93636, 93638 |
| SPA 1 Children Center Of The Antelope Valley | 46111 Fern Ave., Lancaster, CA 93534 (661) 949-1206 | 93510, 93543, 93544, 93550, 93551, 93552, 93553, 93553, 93553, 93553, 93553 |
| SPA 2 Friends Of The Family | 16861 Parthenia St., North Hills, CA 91343 (818) 988-4430 | 90290, 91040, 91042, 91301, 91302, 91303, 91304, 91306, 91307, 91311, 91316, 91324, 91326, 91326, 91330, 91331, 91335, 91352, 91356, 91361, 91362, 91364, 91367, 91401, 91402, 91403, 91405, 91406, 91411, 91423, 91436, 91601, 91602, 91604, 91606, 91607, 91608 |
| SPA 2 Penny Lane Centers | 10526 Dubnoff Way, North Hollywood, CA 91605 (818) 894-3384 | 91321, 91340, 91342, 91343, 91344, 91345, 91350, 91351, 91354, 91355, 91381, 91382, 91384, 91387, 91390 |
| SPA 3 Foothill Family Services | 1801 Huntington Drive, Duarte, CA 91010 (626) 953-3000 | 90032, 90041, 90042, 90065, 91001, 91006, 91007, 91010, 91011, 91016, 91020, 91023, 91024, 91030, 91046, 91101, 91104, 91105, 91106, 91107, 91108, 91125, 91126, 91201, 91202, 91203, 91204, 91206, 91206, 91207, 91208, 91210, 91214, 91501, 91502, 91504, 91506, 91521, 91522, 91523, 91702, 91706, 91711, 91722, 91723, 91724, 91731, 91732, 91733, 91740, 91741, 91744, 91746, 91748, 91748, 91750, 91754, 91755, 91766, 91766, 91767, 91768, 91770, 91773, 91775, 91776, 91780, 91789, 91790, 91791, 91792, 91801, 91803 |
| SPA 4 Children's Bureau | 3910 Oakwood Ave., Los Angeles, CA 90004 (323) 953-7350 Ext. 461 | 90004, 90005, 90010, 90012, 90013, 90014, 90015, 90017, 90020, 90021, 90025, 90027, 90028, 90029, 90031, 90033, 90036, 90039, 90057, 90058, 90071 |
| SPA 5 and SPA 8 South Bay Center For Counseling | 540 N. Marine Ave., Wilmington, CA 90744 (310) 414-2090 | 90019, 90024, 90025, 90034, 90036, 90036, 90046, 90046, 90048, 90049, 90056, 90056, 90056, 90057, 90059, 90073, 90077, 90094, 90095, 90210, 90211, 90212, 90230, 90232, 90245, 90247, 90248, 90249, 90250, 90254, 90260, 90261, 90263, 90265, 90266, 90272, 90274, 90275, 90277, 90278, 90291, 90292, 90293, 90301, 90302, 90303, 90304, 90305, 90401, 90402, 90403, 90404, 90405, 90501, 90502, 90503, 90504, 90505, 90506, 90710, 90717 |
| SPA 5 Aviva Family And Children's Services | 7120 Franklin Ave., Los Angeles, CA 90046 (323) 876-0560 Ext. 1314 | 90001, 90002, 90003, 90008, 90011, 90016, 90018, 90037, 90043, 90044, 90047, 90059, 90061, 90062, 90069, 90220, 90221, 90222, 90262, 90723 |
| SPA 7 Spirit Family Services | 8000 Painter Ave., Whittier, CA 90602 (562) 963-7000 | 90022, 90023, 90040, 90058, 90063, 90201, 90240, 90241, 90242, 90255, 90270, 90280, 90601, 90602, 90603, 90604, 90605, 90606, 90631, 90638, 90639, 90640, 90650, 90660, 90670, 90701, 90703, 90706, 90716 |
| SPA 8 Cambodian Association Of America | 2390 Pacific Ave., Long Beach, CA 90805 (562) 988-1863 Ext. 228 | 90704, 90712, 90713, 90715, 90731, 90732, 90744, 90746, 90747, 90756, 90802, 90803, 90804, 90806, 90806, 90807, 90809, 90810, 90813, 90814, 90815, 90822, 90831, 90840, 90846 |

If you are having difficulty contacting the RSS Agency, please call (626) 430-3200