

Reporting Hotline (211 LA) for Child Sexual Abuse at a County Facility or by a County Workforce Member

Management Directive, 26-02

Overview

On December 15, 2025, the County of Los Angeles Department of Human Resources sent a memo to all department heads stating that members of the public and all County employees are strongly encouraged to contact 2-1-1 (LA) directly to report child sexual abuse in a County facility or by a County workforce member.

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Version Summary

This is a new management directive.

POLICY

Background

On October 13, 2019, California Governor Gavin Newsom, signed into law Assembly Bill (AB) 218, which extended the statute of limitations period for individuals to file civil lawsuits for childhood sexual assault against persons and entities.

The County of Los Angeles identified the need for a centralized, independent reporting platform to allow for victims, families, and witnesses to safely report known or suspected child sexual abuse committed by a member of the County workforce. Such a platform

creates a consistent process for receiving reports, preserving information, identifying patterns of alleged misconduct, and directing survivors to appropriate legal, advocacy, and support resources.

LA County Sexual Abuse and Exploitation Reporting Line

Effective November 17, 2025, 211 LA operators have been available to take reports of suspected child sexual abuse under certain circumstances. 2-1-1 is a confidential 24/7 dedicated reporting line for reporting suspected sexual abuse or exploitation involving LA County facilities or County personnel. Also, a person can submit a secure online Individual Abuse reporting form via <https://care.211cs.org/public-survey/305d80cb13989e2059435a48167a54b42002810e9e1a45a2042abf0b6871c092> to share concerns safely and confidentially. Reports can also be taken by the Child Abuse Hotline at (800) 540-4000.

Information provided by the reporter will be sent immediately to a review team comprised of experts from the Chief Executive Office (CEO), Department of Human Resources (OHR), and County Counsel to determine the best course of action and expedite investigations.

The 211 LA hotline and website reporting tools are not intended to replace the Child Protection Hotline and should not be used to report child abuse or neglect committed by a child's family member or guardian. 211 LA should be used to report child sexual abuse in county facilities or involving county employees, contractors, and volunteers.

About the Sexual Abuse & Exploitation Reporting Line

211 LA is a trusted, nonprofit organization with over forty-four (44) years of experience supporting residents of Los Angeles County. They serve as a neutral and accessible entry point for anyone reporting concerns about individual safety, including:

- Sexual abuse by a County employee
- Sexual exploitation by a County employee
- Grooming or predatory behavior by a County employee
- Inappropriate sexual conduct involving a minor in a County facility
- Any sexual misconduct involving individuals connected to LA County employees or County facilities

Trained Community Resource Advisors are available 24/7 to take reports by phone or through a secure online form.

Who Should Use This Hotline?

This reporting line is for anyone who wants to report individual sexual abuse or exploitation involving a County employee or a County-operated facility in Los Angeles County, including:

- Individuals (over 18) or youth (under 18) who experienced sexual abuse or exploitation
- Parents, guardians, caregivers, or family members
- Teachers, providers, or community members working with children
- Witnesses or bystanders
- Anyone who suspects a child or an individual may be at risk

The person reporting does not need proof. If there is suspected sexual abuse or exploitation involving LA County personnel or facilities, it is appropriate to report.

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PROCEDURE

How to Make a Report

1. Call 2-1-1 anytime
 - Dial 2-1-1 from anywhere in LA County
 - Ask for the Sexual Abuse & Exploitation Reporting Line
 - A trained advisor will listen, gather the necessary details, and submit the report for you.
2. [Submit a Secure Online Report](#)
 - Use our confidential online reporting form to share what happened
 - Provide as much detail as you can
 - Your report will be reviewed, and someone will follow up according to County protocols

Both options are available 24/7 and in multiple languages.

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APPROVALS

None

HELPFUL LINKS

Forms

Hard Copy

[Individual Abuse Reporting Form](#)

References

[Assembly Bill 218](#), Discusses childhood sexual assault statute of limitations.
[211LA](#), LA County Sexual Abuse Reporting Line

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